

Juror Access

Create a Convenient, Easy Response Process for Jurors

With the Response feature for Enterprise Jury Manager, jurors have an online, self-service platform that enables them to handle jury duty tasks — such as fill out questionnaires, submit requests to be excused, and access summons details — from the convenience of their smartphone, computer, or tablet.

SOLUTION FEATURES

Response enables prospective jurors to:

- View general information about jury duty and the court they are required to report to. They can also update their personal information — work and home telephone numbers, address, date of birth, and more.
- View their current status (direct from the jury management system), information on pending requests, and the disposition of requests.
- Make requests to be excused, disqualified, deferred, or postponed, and leave detailed messages regarding their requests.
- Have their requests and messages “queued” and made available for disposition in Enterprise Jury Manager.
- Print their own attendance letter complete with dates of service and amounts paid. They can also re-print their summons or questionnaire.
- Choose to be notified of the disposition of their request by email, text, or phone (if you also use our Voice and/or Messenger features in Enterprise Jury Manager).
- Use Google Maps inside Response to get directions from their residence to the court with a click of a button.

Efficient Configurations and Self-Service Functionality

User-defined lookup tables from the jury management system (location specific) and system parameters are used in Response. Plus, 2-stage login validation is available (2-Step questionnaire and 1-Step questionnaire

validation are both available). Mandatory email and phone number fields ensure you gather the most up-to-date juror contact information.

Jurors can self-check in from Response, saving you the time of scanning their attendance. This can be set up for specific timeframes and distances from the court.

Browser and Device Agnostic

Response can be accessed by almost any smartphone, tablet, or computer on all major internet browsers.

KEY BENEFITS

- **Ease of Use** — Designed to be incorporated into your court’s own web site, Response will have the same look and feel as your site and feature intuitive menu options and step-by-step functions to lead the juror through the electronic response process.
- **Integration** — Response integrates seamlessly with Enterprise Jury Manager. You and your staff can handle administration of Response data inside the jury management system, so administration is streamlined.
- **New Technology** — Response is and will continue to be outfitted with the newest technology available — such as Google Maps for directions to the courthouse and online questionnaires for jurors to fill out — to enhance your jury operation while making it more accessible to the public.
- **Multi-Location Access** — Response users can define whether they want to create and consume data just from their location, or from multiple locations.

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- **Save Valuable Staff Time** — Response reduces the staff time consumed in handling common requests, notifying disposed requests, printing service letters, and issuing questionnaires.
- **Save on Inbound and Outbound Mail Costs** — Response offers your prospective jurors an alternative to using the mail as a method to interact with your jury department, saving you on mailing costs. Jurors can fill out questionnaires and have that data directly update the jury management system.
- **Added Convenience for Jurors** — Prospective jurors can log on to Response 24/7, making your jury operation always open for business. He/she can answer their questionnaire online and print an attendance letter without taking time off work to do so.
- **Modern Development Techniques** — Developed using the most modern development techniques — five-tier architecture, component based, truly object oriented with extensive code reuse.
- **Hardware Independence** — Built for the Microsoft .NET Framework, a technology platform that enables hardware independence.

For more information, please contact

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